

# What happens to this form?

All feedback, whether it is written on this form or passed onto a staff member goes to the person in charge. We take your feedback very seriously and will contact you as soon as we can.

## You can take it further

### What if I am still not happy?

We will do everything we can to fix your problem, but, if you are still not happy, please contact one or all of the following listed below:

#### Contact us at Windarring

☎ (03) 5422 7001

✉ [admin@windarring.org.au](mailto:admin@windarring.org.au)



#### Disability Services Commissioner

☎ 1800 677 342

between 9am and 5pm,

Monday to Friday.

🌐 [www.odsc.vic.gov.au](http://www.odsc.vic.gov.au)



#### NDIS Quality and Safeguards Commissioner

☎ 1800 035 544

(Freecall from landlines)

or TTY 133 677.



# FEEDBACK FORM

## Let us know how you feel



### Helping us to help you more

Feedback is a term we use when someone tells or shows us something that they are really pleased about or when they are not very happy.

It can also mean when a person wants to suggest something.

Either way, it helps us to look at how we look after you, so that we can try to do it better.

It also helps to fix the problem (as best we can) for you and others who will use our services in the future.

